

Login Screen Errors

- [C7, C8, C9, C10 Errors](#)

C7, C8, C9, C10 Errors

1)Failed to connect to the server.(C7)

It means that our server have technical issues with login in account, players that are in game can continue to play, but if you logout you will have C7 too. When u get this server u need email to ExaySro@gmail.com or pm Navmesh in Telegram or Discord.

2)Failed to connect to the server.(C8)

You will see this error when you try to start game directly from SRO_CLIENT.exe, please use the Silkroad.exe to start the game, or your bot, or Loader. It also may appear if you have corrupted or damaged client, make sure you downloaded last one from web.

3)Failed to connect to the server.(C9)

Server is online but can't process your login queue . When u get this server u need email to ExaySro@gmail.com or pm Navmesh in Telegram or Discord.

4)Failed to connect to the server.(C10)

Your account is online. It can happen when your char stuck in the game after Login Server has been restarted. In this case u need to contact a staff member in Telegram or Discord.

Also this error u can get when your client crashed visually, but still in work. For resolve it press [Ctrl+Shift+Esc] to open Task Manager and find there sro_client.exe process and End it.

You can also use SRO_Killer.exe file in your game folder to close all Silkroad.exe and sro_client.exe that are running on your PC, this file should be started with right click and Run as Administrator.